

MAPbyLiudmila Terms & Conditions

Issued by Cocoon Factor Ltd, trading as MAPbyLiudmila

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These Terms & Conditions govern the provision, booking, purchase, access and use of services, programmes, experiences, recordings, digital content and other offerings provided by Cocoon Factor Ltd, trading as MAPbyLiudmila, represented by Liudmila Matei (“MAPbyLiudmila”, “the Coach”, “I” or “me”, as applicable).

They apply whether a Client or Participant books, purchases, registers for, enquires about or otherwise engages with a MAPbyLiudmila service through the MAPbyLiudmila website, by email, by telephone, through social media, through a third-party booking or event platform, by direct referral, or by any other direct or indirect means.

They also apply where a Client or Participant first makes contact through the MAPbyLiudmila website but subsequently books, pays for or enters into the service outside the website.

These Terms & Conditions should be read together with the MAPbyLiudmila Coaching Agreement where that Agreement applies to the service being purchased or received.

By signing these Terms & Conditions, the Client confirms that they have received or been given access to, read and understood the MAPbyLiudmila Coaching Agreement and acknowledge that the two documents form part of the contractual framework governing their relationship with MAPbyLiudmila.

The MAPbyLiudmila Coaching Agreement reciprocally refers to these Terms & Conditions. Both documents are signed separately and electronically where applicable.

SERVICE APPENDICES

The exact format, duration, structure, number of sessions, delivery method, price, payment arrangements and service-specific conditions applicable to a particular MAPbyLiudmila service will be set out in a MAPbyLiudmila Service Appendix or other service-specific written schedule provided to the Client or Participant.

The relevant Service Appendix forms part of the agreement between the Client or Participant and Cocoon Factor Ltd trading as MAPbyLiudmila and should be read together with these Terms & Conditions and, where applicable, the MAPbyLiudmila Coaching Agreement.

A Service Appendix may be provided electronically, including by email or through an electronic-signature process, and may be signed separately from these Terms & Conditions and the Coaching Agreement.

Each Service Appendix will identify the particular service to which it applies and may include, where relevant, the service name, programme structure, duration, number and frequency of sessions, dates, delivery method, communication arrangements, price, payment arrangements, cancellation or rescheduling conditions, access period, recording, transcription or AI-assisted note-taking acknowledgements and any additional conditions specific to that service.

Where a Service Appendix contains a provision that differs from these general Terms & Conditions, the Service Appendix will apply to the specific commercial or practical terms of that service. These Terms & Conditions will continue to govern the wider contractual relationship.

1. MAPbyLiudmila Services

MAPbyLiudmila may provide services and experiences including:

- MAPbyLiudmila Signature Inductions;
- Private 1:1 MAP Programmes;
- individual MAP Main Sessions or taster sessions;
- Signature Group MAP Programmes;
- Signature Live Themed Intensives;
- workshops, bootcamps and retreats;
- Bespoke MAP Subliminal Recordings;
- Pre-Recorded MAPbyLiudmila Experiences;
- Leadership, Management & Inner Coherence Programmes;
- tailored individual, leadership, team or organisational programmes;
- public events, educational experiences and presentations;
- digital resources and recordings; and
- other related services, programmes or experiences introduced by MAPbyLiudmila from time to time.

The availability or description of a service on the MAPbyLiudmila website or in promotional material does not replace the relevant Service Appendix where one is required.

2. Nature of MAPbyLiudmila Services

MAP coaching is provided within a professional coaching and experiential framework intended to support personal growth, self-awareness, emotional integration, alignment and exploration of learned patterns, perception and identity.

MAPbyLiudmila services are not psychotherapy, counselling, psychiatric treatment, medical treatment or crisis intervention, and are not intended to diagnose, treat or cure any mental or physical health condition.

The Client remains responsible for their own decisions, actions, wellbeing and application of any insights arising from the work.

Difficult emotions, memories, sensations, perceptions or insights may arise during experiential work. Participation is voluntary, and Clients are encouraged to communicate openly about concerns or difficulties that arise.

No particular personal, psychological, emotional, relational, professional, financial, spiritual or other outcome is guaranteed.

3. Client and Participant Responsibility

Unless expressly stated otherwise, MAPbyLiudmila services are intended for adults aged 18 or over.

Clients and Participants are responsible for providing information requested during booking, onboarding, preparation or participation honestly and accurately.

For live MAP experiences, Participants should join from a private, quiet and safe environment in which they can participate fully.

Participants must not take part while driving, operating machinery or undertaking another activity requiring their full attention.

The Coach may pause, discontinue or decline a session or experience where continuing would, in the Coach's reasonable judgement, be inappropriate or unsafe.

4. MAPbyLiudmila Signature Induction

A full MAP induction is required before participation in services for which MAP familiarity is a prerequisite, unless the Client has already completed an appropriate MAP induction with MAPbyLiudmila or another MAP practitioner and this has been agreed with the Coach.

The MAPbyLiudmila Signature Induction will be governed by the applicable booking conditions or Service Appendix, including its duration, payment, minimum booking notice, rescheduling arrangements and other relevant conditions.

5. Private 1:1 MAP Programmes

Private 1:1 MAP work may be provided as a defined programme, individual Main Session, taster session or another arrangement agreed in writing.

Where a programme includes a specified number of sessions, the Client is purchasing access to that programme rather than simply a collection of unrelated appointments.

The process may continue between sessions through integration, reflection and material arising from previous sessions.

The applicable Service Appendix will set out the programme structure, number and frequency of sessions, completion period, price and any relevant expiry or rescheduling arrangements.

6. Group MAP Programmes and Group Experiences

Group-based MAPbyLiudmila experiences may include Signature Group MAP Programmes, Signature Live Themed Intensives, workshops, bootcamps, retreats, public or private facilitated group experiences and other future MAPbyLiudmila group formats.

Participants understand that group work differs from private coaching.

Although each Participant may be moving through their own individual experience, the work occurs within a shared group environment.

Participants must respect the privacy and confidentiality of others and must not disclose, reproduce, share or distribute another Participant's personal information, disclosures, contributions or experience outside the group without that person's permission.

The Coach determines the structure and facilitation of the experience and may adapt the flow in response to what emerges within the group.

The relevant Service Appendix will specify the particular group format, dates, session structure, price, attendance conditions and any further service-specific arrangements.

7. Recording of Group Experiences

This section applies only to group-based MAPbyLiudmila experiences. It does not apply to Private 1:1 MAP sessions, Signature Inductions, bespoke individual work, tailored private work or other privately commissioned services.

Group-based MAPbyLiudmila experiences may be audio and/or video recorded by Cocoon Factor Ltd trading as MAPbyLiudmila.

Participants will be informed in advance that recording will take place, and the relevant Service Appendix may contain a specific recording acknowledgement applicable to that group experience.

The existence of a recording does not mean that Participants will receive a copy. Unless expressly stated otherwise, recordings of group experiences will not be supplied to Participants.

Participants understand that if they choose to speak during a recorded group experience, their voice will be captured in the recording.

By joining and participating in a recorded group experience after being informed of these conditions, and by signing the applicable Service Appendix or other recording acknowledgement where used, the Participant acknowledges that the audio recording of the group experience may be retained and may be used, in whole or in edited form, in the creation of future Pre-Recorded MAPbyLiudmila Experiences, educational resources or other MAPbyLiudmila content, subject to applicable law.

Participant video images will not be used in future pre-recorded MAPbyLiudmila products without separate permission.

Participants who do not wish their image to be captured in the original recording should keep their camera switched off during the session.

MAPbyLiudmila may edit recordings for privacy, length, clarity, structure, presentation and suitability for future use. This may include removing visual content, names, identifying references or material that is not appropriate for future use.

The use of recordings under this section does not give MAPbyLiudmila unrestricted permission to use a Participant's photograph, video image, testimonial, private written communications, or other separately identifiable promotional material outside the scope of the recorded group experience.

8. Private Sessions and Recordings

Private 1:1 sessions, Signature Inductions, bespoke individual work and privately commissioned services will not be recorded for future reuse, publication or commercial distribution without the Client's knowledge and appropriate agreement.

Where a recording is created or supplied for the Client's personal use, it is licensed solely for that Client's private personal use.

The recording may not be copied, reproduced, replicated, published, distributed, shared, uploaded, sold, licensed, adapted, commercially exploited or otherwise made available to any third party without the prior written permission of Cocoon Factor Ltd trading as MAPbyLiudmila.

Any recordings or materials created by MAPbyLiudmila remain subject to the intellectual-property provisions of these Terms unless otherwise expressly agreed in writing.

9. AI-Assisted Note-Taking and Session Transcripts

MAPbyLiudmila uses third-party AI-assisted transcription and note-taking technology during live coaching sessions, including sessions that are not otherwise audio- or video-recorded.

The technology may process the audio of a session in order to generate a written transcript, session notes, summaries, themes, action points or other session documentation. Depending on what a Client or Participant chooses to discuss, this material may contain personal information and may also include sensitive or special category personal data.

AI-assisted transcripts and notes may be used to support continuity of the coaching process, enable the Coach to review matters discussed, follow the Client's journey and progression, prepare for subsequent sessions and maintain appropriate records of the work.

AI-generated transcripts, notes and summaries are used as a support tool only. They do not replace the Coach's judgement and are not used to make solely automated decisions about a Client or Participant.

The use of AI-assisted transcription or note-taking does not, by itself, give MAPbyLiudmila permission to publish, promote, market or otherwise make a Client's or Participant's private session material publicly available. Any separate use of identifiable material remains subject to the applicable recording provisions, Service Appendix, Share Your Journey Consent arrangements and applicable law.

Further information about how session audio, transcripts, AI-generated notes and other personal information are collected, processed, stored, retained and shared with relevant technology providers is contained in the **MAPbyLiudmila Privacy Policy**, which is available at any time in the Legal section of the MAPbyLiudmila website and can also be requested directly from Liudmila Matei.

10. Bespoke MAP Subliminal Recordings

Bespoke MAP Subliminal Recordings are individually commissioned and created following information provided by the Client.

The finished recording may incorporate personalised MAP material created specifically around the Client's brief or chosen subject.

The creation process may involve substantial preparation and production before the finished recording is supplied.

The applicable Service Appendix will specify the agreed scope, price, estimated creation period and any additional conditions.

Because bespoke content is created specifically for an individual Client, applicable cancellation and refund arrangements may differ from those applying to standard services or non-personalised digital content.

Nothing in these Terms limits statutory consumer rights that cannot lawfully be excluded.

A Bespoke MAP Subliminal Recording is an experiential MAP resource. No particular therapeutic, medical, personal or other outcome is guaranteed.

The Client must not listen to subliminal or guided MAP recordings while driving, operating machinery or undertaking another activity requiring full attention.

11. Pre-Recorded MAPbyLiudmila Experiences

MAPbyLiudmila may make available pre-recorded audio or other digital experiences.

These may include:

- individual guided MAP experiences;
- previously recorded group experiences;
- workshops;
- themed intensives;
- multi-session programmes;
- purpose-created pre-recorded programmes;
- selected subliminal content; and
- other audio or digital material.

Pre-recorded experiences are intended for the purchaser's personal use unless expressly stated otherwise.

The purchaser may not reproduce, distribute, resell, publish, upload, share, license, adapt or commercially exploit the content without prior written permission.

The applicable Service Appendix, product description or purchase information will specify any period of access, download arrangements, price and other conditions applicable to the digital content.

Where additional acknowledgement or consent is required before immediate supply of digital content, MAPbyLiudmila will obtain it as part of the purchase or access process.

12. Leadership, Management & Inner Coherence Programmes

Leadership, Management & Inner Coherence Programmes and other bespoke professional engagements may be tailored following a conversation, consultation or organisational brief.

The programme may include MAP experiences, mentoring, inquiry, leadership reflection, individual sessions, group sessions, team experiences or a combination of these.

The applicable Service Appendix or bespoke proposal will specify duration, structure, participants, price, payment arrangements and any organisation-specific conditions.

Where an organisation purchases services on behalf of Participants, additional commercial or organisational terms may apply.

13. Communication

Live services will normally take place via Zoom or another platform specified in the relevant Service Appendix.

Communication between sessions will ordinarily take place through email, WhatsApp, or another communication channel specified or agreed in the relevant Service Appendix.

MAPbyLiudmila aims to respond to non-urgent communications within 24 to 48 working hours.

Ongoing coaching support between scheduled sessions is not included unless expressly stated in the relevant Service Appendix.

MAPbyLiudmila does not provide emergency or crisis services.

14. Payment

The price and payment arrangements applicable to each service will be set out in the relevant Service Appendix, booking arrangement, invoice or other written agreement.

Unless expressly agreed otherwise in writing, **MAPbyLiudmila programmes and live services are payable in full in advance.**

Payment must be made by the payment deadline stated on the relevant invoice, booking confirmation or Service Appendix. Unless a different deadline is expressly stated, payment must be made **no later than 48 hours after the booking is made.**

Where a service is booked close to the beginning of the applicable booking window, or where another payment deadline is necessary for that particular service, the invoice, booking confirmation or Service Appendix may require payment sooner.

Where payment is made by bank transfer or another method through which funds may not be immediately visible as received, and the payment has not yet reached Cocoon Factor Ltd by the stated payment deadline, the Client must provide **electronic proof of payment** by that deadline. Proof may include a

bank-transfer confirmation, payment confirmation or other reasonable evidence showing that the payment has been initiated.

Electronic proof of payment should be sent using the email address or other communication channel specified by MAPbyLiudmila.

A booking or place may be treated as not fully confirmed until either:

- the required payment has been received; or
- where funds are still in transit, satisfactory electronic proof of payment has been provided by the applicable payment deadline.

Bespoke, leadership, organisational or other substantial tailored engagements may be subject to an agreed payment schedule depending on their duration, scope, volume or overall value.

Where a payment schedule has been agreed, all instalments remain due in accordance with that schedule.

MAPbyLiudmila may withhold access to a service, programme, experience or product where the required payment or satisfactory proof of payment has not been received by the applicable deadline.

The Client is responsible for any charges imposed by their own bank, card provider or financial institution.

15. Rescheduling, Cancellation and Non-Attendance

Unless otherwise stated in the relevant Service Appendix, all live MAPbyLiudmila services require at least 48 hours' notice for rescheduling or cancellation.

Where less than 48 hours' notice is provided, or where a Client or Participant fails to attend a scheduled live service, the session, place or scheduled service will normally be treated as delivered and forfeited.

For group programmes, workshops, intensives, bootcamps and retreats, the Participant's place is reserved within a group. Missed sessions or dates are therefore not automatically transferable, repeatable or refundable because an individual Participant is unable to attend.

MAPbyLiudmila may, at its discretion, make an exception in the case of a genuine and demonstrable emergency where the circumstances reasonably justify doing so.

Any such exception is discretionary and does not create an obligation to make the same or a similar exception in future.

Where a Service Appendix expressly contains a different cancellation or rescheduling rule, that specific rule will apply to that service.

16. Changes or Cancellation by MAPbyLiudmila

If the Coach is temporarily unable to provide a scheduled service because of illness or unforeseen circumstances, reasonable efforts will be made to reschedule it.

If MAPbyLiudmila becomes permanently unable to deliver a prepaid service or a substantial part of it, the Client will be offered, as appropriate:

- rescheduling;
- an alternative arrangement agreed in writing; or
- a refund for any prepaid part of the service that cannot be delivered.

17. Refunds

Except where required by applicable law or expressly stated otherwise in the applicable Service Appendix, payments for programmes, reserved places, delivered sessions, completed services, bespoke work already undertaken and accessed digital content are not normally refundable once the relevant service or work has begun.

Where a Client voluntarily chooses to discontinue a programme after it has begun, unused portions are not automatically refundable.

This does not affect any statutory rights that apply.

Where MAPbyLiudmila provides a discretionary refund, unrecoverable third-party payment-processing fees, currency-conversion charges, bank charges, taxes or similar transaction costs actually incurred may be deducted only to the extent permitted by applicable law.

18. Consumer Rights

Where applicable, consumers purchasing remotely may have statutory cancellation rights under UK consumer law.

Where a Client expressly requests that a service begins before the expiry of an applicable statutory cancellation period, the Client may remain responsible for services already supplied in accordance with applicable law.

Digital content and bespoke services may be subject to different statutory provisions depending on when production or access begins.

Where an additional acknowledgement or express request is legally required, MAPbyLiudmila will obtain it separately.

Nothing in these Terms excludes or limits statutory consumer rights that cannot lawfully be excluded.

19. Confidentiality

Information shared during private coaching will be treated as confidential.

The MAPbyLiudmila Coaching Agreement contains additional confidentiality and safeguarding provisions applicable to the coaching relationship.

Confidential information may be disclosed without the Client's consent where disclosure is required by law or where the Coach reasonably believes that there is a serious risk of harm to the Client, another person, a child, an animal, another living being, or the natural environment or ecosystem.

Where appropriate and reasonably practicable, the Coach will endeavour to discuss such disclosure with the Client beforehand.

In group experiences, MAPbyLiudmila will establish expectations of privacy and respectful conduct.

Each Participant agrees to respect the confidentiality and privacy of other Participants.

Because group experiences involve other individuals, MAPbyLiudmila cannot guarantee the subsequent actions of every Participant.

20. Data Protection

Cocoon Factor Ltd will collect, store, use and process personal information in accordance with applicable UK data-protection law, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Personal data may be processed for purposes including:

- administering bookings;
- processing payments;
- delivering MAPbyLiudmila services;
- communicating with Clients and Participants;
- maintaining appropriate business records;
- administering the client relationship; and
- meeting legal or regulatory obligations.

Further information about how personal information is collected, used, stored, retained and shared, including information processed through AI-assisted transcription and note-taking technology, is set out

in the MAPbyLiudmila Privacy Policy. The Privacy Policy is available at any time in the Legal section of the MAPbyLiudmila website and can also be requested directly from Liudmila Matei.

MAP experiences may involve Clients or Participants voluntarily disclosing sensitive personal information.

Where separate or explicit consent is legally required for an additional use of identifiable personal information, that permission will be obtained through the appropriate consent or service process rather than assumed beyond the scope of these Terms.

21. Share Your Journey Consent

The MAPbyLiudmila Share Your Journey Consent Form is separate from the recording and audio-use provisions applying to group-based MAPbyLiudmila experiences under Section 7.

Where a Client or Participant joins a group experience that is being recorded, the recording conditions and permitted uses applicable to that group experience are governed by these Terms & Conditions and the relevant Service Appendix or recording acknowledgement.

The Share Your Journey Consent Form is used separately where MAPbyLiudmila wishes to obtain additional permission to use material such as:

- testimonials;
- case studies;
- photographs;
- video testimonials;
- private written communications;
- WhatsApp messages or emails;
- personal stories;
- identifiable quotations;
- photographs or visual content; or
- other material for educational, promotional or marketing purposes beyond the recording arrangements already agreed for the relevant group experience.

Giving Share Your Journey consent is voluntary and is not a condition of receiving MAPbyLiudmila services.

A Client's decision not to provide, or later to withdraw, Share Your Journey consent for future use will not affect their coaching relationship or the services they receive.

Participation in a recorded group experience nevertheless remains subject to the recording provisions applicable to that specific group service under Section 7 and the relevant Service Appendix.

22. Intellectual Property

Unless expressly agreed otherwise, all original MAPbyLiudmila materials, programme structures, written resources, exercises, presentations, recordings, audio materials, digital products and other original material created or supplied by Cocoon Factor Ltd remain the intellectual property of Cocoon Factor Ltd.

Materials supplied to Clients are for personal use unless another licence is expressly granted in writing.

They may not be copied, reproduced, distributed, resold, published, uploaded, adapted, shared, licensed, used for training others or used commercially without prior written permission.

Nothing in these Terms claims ownership over intellectual property belonging to the MAP Coaching Institute or any other third party.

23. Technical Issues

Clients and Participants are responsible for having suitable internet access, equipment, audio and technology required to participate in online services.

Where a live private session is materially interrupted by technical difficulties outside either party's reasonable control, reasonable efforts will be made to reconnect.

Where appropriate, any substantial undelivered portion may be rescheduled.

Technical problems experienced by one Participant in a group experience will not necessarily require the whole group session to be repeated or rescheduled.

24. Mutual Respect and Conduct

The MAPbyLiudmila relationship is founded on mutual respect, honesty, professionalism and psychological safety.

Abusive, threatening, discriminatory, harassing, disruptive or otherwise seriously inappropriate behaviour will not be accepted.

MAPbyLiudmila reserves the right to pause, suspend or terminate participation where reasonably necessary to protect the Coach, another Participant or the integrity and safety of the experience.

Any refund or financial consequence following such termination will be determined in accordance with these Terms, the relevant Service Appendix and applicable law.

25. No Guarantee of Outcomes

MAPbyLiudmila will provide services with reasonable care and skill.

No particular personal, psychological, emotional, relational, professional, financial, organisational, spiritual or other result is promised or guaranteed.

Testimonials and experiences shared by previous Clients describe those individuals' experiences and should not be understood as a guarantee that another Client will experience the same result.

26. Limitation of Liability

Nothing in these Terms excludes or limits liability where doing so would be unlawful, including liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation or another liability that cannot legally be excluded.

To the extent permitted by law, MAPbyLiudmila is not responsible for decisions or actions independently taken by a Client or Participant during or following their participation.

27. Complaints

If a Client or Participant has concerns about a MAPbyLiudmila service, they are encouraged to raise them with Liudmila Matei in the first instance so that the matter may be considered and, where possible, resolved professionally and in good faith.

28. Force Majeure

Neither party will be liable for delay or failure to perform an obligation caused by circumstances genuinely outside their reasonable control.

These may include serious illness, natural disaster, government restriction, widespread technology or internet failure, war, terrorism, pandemic or similar events.

Where reasonably possible, the affected party will communicate promptly and reasonable efforts will be made to agree an alternative arrangement.

29. Relationship with the MAPbyLiudmila Coaching Agreement and Service Appendix

These Terms & Conditions should be read together with the MAPbyLiudmila Coaching Agreement wherever the Coaching Agreement applies and with the MAPbyLiudmila Service Appendix applicable to the particular service being purchased or received.

The Coaching Agreement governs the nature of the coaching relationship, the respective commitments and responsibilities of the Coach and Client, and the Client's acknowledgements regarding participation.

These Terms & Conditions govern the wider contractual framework, including commercial, booking, payment, participation, cancellation, recording, digital-content and service conditions.

The Service Appendix governs the specific practical and commercial details of the particular service.

By signing these Terms & Conditions, the Client confirms that they have received or been given access to, read and understood the MAPbyLiudmila Coaching Agreement.

The Client understands that the Coaching Agreement and relevant Service Appendix will also be signed separately and electronically where applicable.

Together, where applicable, the following documents form the contractual framework between the Client and Cocoon Factor Ltd trading as MAPbyLiudmila:

- MAPbyLiudmila Terms & Conditions;
- MAPbyLiudmila Coaching Agreement; and
- the relevant MAPbyLiudmila Service Appendix.

30. Changes to These Terms

MAPbyLiudmila may update these Terms & Conditions from time to time to reflect changes in services, business practices or applicable requirements.

The Terms applicable to a particular purchase or engagement will ordinarily be the version made available when the agreement is entered into, unless a later change is required by law or separately agreed.

31. Governing Language

These Terms & Conditions are governed by the English-language version.

Where translations are provided for convenience, the English version will prevail in the event of inconsistency.

32. Governing Law

These Terms & Conditions are governed by and interpreted in accordance with the laws of England and Wales.

Nothing in this provision is intended to remove any mandatory consumer protection or jurisdiction rights available under applicable law.

33. Agreement and Electronic Signature

By signing below, I confirm that:

- I have read and understood these MAPbyLiudmila Terms & Conditions.
- I have received or been given access to the MAPbyLiudmila Coaching Agreement and understand that, where applicable, it forms part of my agreement with Cocoon Factor Ltd trading as MAPbyLiudmila.
- I understand that the specific details and conditions applicable to the service I am purchasing or receiving will be set out in the relevant MAPbyLiudmila Service Appendix, where applicable.
- I understand that the MAPbyLiudmila Coaching Agreement and relevant Service Appendix will also be signed separately and electronically where applicable.
- I understand that MAPbyLiudmila uses AI-assisted transcription and note-taking during live coaching sessions as described in these Terms & Conditions, the MAPbyLiudmila Coaching Agreement and the MAPbyLiudmila Privacy Policy. • I have had the opportunity to ask questions before entering into this agreement.
- I voluntarily agree to participate in, access or purchase the relevant MAPbyLiudmila service subject to these Terms & Conditions, the applicable Coaching Agreement and the relevant Service Appendix.
- I understand that my electronic signature is intended to confirm my agreement to this document.

CLIENT

Client First Name: _____

Client Surname: _____

Electronic Signature: _____

Date: _____

FOR COCOON FACTOR LTD TRADING AS MAPbyLiudmila

Liudmila Matei

Electronic Signature: _____

Date: _____